

WFG Underwriting Bulletin



To: All Florida Policy Issuing Agents; All WFG Title Examiners and Officers

From: WFG Underwriting Department

Date: April 5, 2023

Bulletin No.: FL2023-13

Subject: ALERT eFax Services

WFG Underwriting has been informed of a fraud scheme using eFax services. Agents' emails are being compromised and payoff eFax numbers are being altered to reroute payoff funds to unintended recipients. This is occurring even when checks and safeguards to confirm payoff wire information are in place.

If you are using eFax, please be sure you are confirming wire and payoff information with a reputable outside source (not from your email, which may be compromised).

If you become a victim of fraud, please notify all banks involved in the transaction, file a police report with your local law enforcement, file a report with IC3.gov, and contact WFG underwriting immediately for further instructions.

NOTE: The information contained in this Bulletin is intended solely for the use of employees of WFG National Title Insurance Company, its title insurance agents and approved attorneys. Disclosure to any other person is expressly prohibited unless approved in writing by the WFG National Title Insurance Company's Underwriting Department.

The Agent may be held responsible for any loss sustained as a result of the failure to follow the standards set forth above.